

REDDITCH BOROUGH COUNCIL

EXECUTIVE COMMITTEE

2nd December 2010

TENANT INVOLVEMENT AGREEMENT

Relevant Portfolio Holder	Councillor Clayton, Portfolio Holder for Housing, Local Environment and Health
Relevant Head of Service	Liz Tompkin – Head of Housing
Key Decision	

1. SUMMARY OF PROPOSALS

The purpose of this report is to ask members to approve the new Tenant Involvement Agreement which is the Council's recognition criterion for formal resident panels and guidance to enable tenants and residents to be actively involved with the delivery of housing services.

2. RECOMMENDATIONS

The Committee is asked to RECOMMEND that

the new Tenant Involvement Agreement (Appendix 1) be adopted.

3. BACKGROUND

- 3.1 Tenant Involvement has been themed throughout housing services since the mid 1990's in the formation of tenant groups and the Borough Tenants Panel the umbrella group over all local groups.
- 3.2 In June 2006 Members approved the Borough Wide Tenant Compact which is an agreement between Redditch Borough Council and its Tenants.
- 3.3 Since 2006 Tenant Involvement has moved forward considerably and inspectorates of Housing have themed involvement with tenants as high priority.
- 3.4 Central Government was the driver behind involving tenants in housing and as a result of this Officer's presented Members with Housing Services first Tenant Involvement Strategy which was approved in December 2009.
- 3.5 In order to modernise Tenant Involvement in Housing a 3 year action plan was devised within the Tenant Involvement Strategy and as part of our modernisation we committed to review the existing Borough Wide Tenant compact with our tenants and draw up a new modern agreement.

**EXECUTIVE
COMMITTEE**

2nd December 2010

- 3.6 The compact was reviewed by Officers and research into other housing providers tenant agreements was undertaken. As a result of this a new draft 'Tenant Involvement Agreement' was drawn up
- 3.7 It is imperative that our Tenants are consulted on any documents; therefore, the draft has been presented to our all of our resident groups that are currently constituted for consultation and feedback.
- 3.7 The final document has been produced taking into account our tenants views and was taken to Borough Tenants Panel on 20th October 2010 for sign off.

4. KEY ISSUES

- 4.1 Tenant involvement is considered to be central element of good service delivery in housing.
- 4.2 An agreement for recognition criteria and guidance for formal panels who want to be actively involved in how local housing services are delivered is considered to be best practice and will also contribute to Redditch Borough Council's commitment to offer as many involvement opportunities in parallel with the Tenant Involvement Strategy.
- 4.4 In consultation with tenants a new 'Tenant Involvement Agreement' to replace the existing 'Borough Wide Tenant Compact' has been produced (Appendix 1).

5. FINANCIAL IMPLICATIONS

Within existing budgets.

6. LEGAL IMPLICATIONS

Under Section 111 of the Local Government Act 1972, the Council has the power to do anything (whether or not involving expenditure, borrowing or lending of money or acquisition or disposal of any property or rights) which is calculated to facilitate, or is conducive or incidental, to the discharge of any of its functions.

REDDITCH BOROUGH COUNCIL

EXECUTIVE COMMITTEE

2nd December 2010

7. POLICY IMPLICATIONS

- 7.1 Tenant Involvement Strategy and Action plan December 2009.
- 7.2 Tenant Services Authority, a new regulator to ensure tenants have the opportunity to be involved in management of housing. The Tenant Involvement and Empowerment' standard.
- 7.3 Public policy
 - 1. Strong and Prosperous Communities
 - 2. Cave review
 - 3. Housing and Regeneration bill
 - 4. Duty to involve

8. COUNCIL OBJECTIVES

- 8.1 Housing Service Business plan key deliverable, in partnership with tenants increase the opportunities for tenant involvement in decisions on their services.
- 8.2 The vision for Redditch Sustainable Community Strategy, adopted by Council on 27 October 2008 is for 'Redditch to be successful and vibrant with sustainable communities built on partnership and shared responsibility. Shared responsibility promotes active community participation

9. RISK MANAGEMENT INCLUDING HEALTH & SAFETY CONSIDERATIONS

None identified.

10. CUSTOMER IMPLICATIONS

None identified.

11. EQUALITIES AND DIVERSITY IMPLICATIONS

None identified, impact assessment completed.

12. VALUE FOR MONEY IMPLICATIONS, PROCUREMENT AND ASSET MANAGEMENT

None identified.

REDDITCH BOROUGH COUNCIL

**EXECUTIVE
COMMITTEE**

2nd December 2010

13. CLIMATE CHANGE, CARBON IMPLICATIONS AND BIODIVERSITY

None identified.

14. HUMAN RESOURCES IMPLICATIONS

None identified.

15. GOVERNANCE/PERFORMANCE MANAGEMENT IMPLICATIONS

None identified.

**16. COMMUNITY SAFETY IMPLICATIONS INCLUDING SECTION 17 OF
CRIME AND DISORDER ACT 1998**

None identified.

17. HEALTH INEQUALITIES IMPLICATIONS

None identified.

18. LESSONS LEARNT

None identified.

19. COMMUNITY AND STAKEHOLDER ENGAGEMENT

None identified.

20. OTHERS CONSULTED ON THE REPORT

Portfolio Holder	Yes
Chief Executive	No
Executive Director (S151 Officer)	No
Executive Director – Leisure, Cultural, Environmental and Community Services	No
Executive Director – Planning & Regeneration, Regulatory and Housing Services	Yes

REDDITCH BOROUGH COUNCIL

**EXECUTIVE
COMMITTEE**

2nd December 2010

Director of Policy, Performance and Partnerships	No
Head of Service	Yes
Head of Resources	No
Head of Legal, Equalities & Democratic Services	No
Corporate Procurement Team	No

21. WARDS AFFECTED

All wards

22. APPENDICES

Appendix 1: Redditch Borough Council Housing Services Tenant Involvement Agreement.

23. BACKGROUND PAPERS

Existing Borough wide Tenant Involvement Compact
Tenant Involvement Strategy and Action Plan 2009-12
Tenant Involvement Agreement Equality Impact Assessment

AUTHOR OF REPORT

Name: Jayne Bough (Housing Services Manager).
E Mail: jayne.bough@redditchbc.gov.uk
Tel: 01527 64252 or Extn: 3131